



Sustainability
Report

WAHANA CITRA NABATI

2019

CONTENTS



ABOUT
WAHANA CITRA NABATI

2



ENVIRONMENTAL
RESPONSIBILITY

18



OUR COMMITMENT
TO SUSTAINABILITY

4



PRODUCT QUALITY
AND SAFETY

20



KEY TARGETS AND
PROGRESS

7



HEALTH AND SAFETY

22



SUSTAINABILITY PALM
OIL POLICY

14



About Wahana Citra Nabati



PT Wahana Citra Nabati (WCN) is committed to produce the highest quality refined palm oil products by ensuring the sustainable palm oil practices are well implemented through its strategies and policies. With annual production capacity of 250,000 metric tons, PT Wahana Citra Nabati is a leading player within Indonesian palm oil, coconut oil, palm kernel oil and various type of soft oils industry. Established in 1999, PT Wahana Citra Nabati aims to capitalize on :

- Indonesia's leading position as the world's highest quality producer of palm oil products.
- The ample supply of fresh and high quality raw materials on demand

- Exciting new applications for palm and lauric based products
- Increased global awareness of environmentally “green” products
- Constant consumer demand for “healthier” ingredients and food products
- Management's in excess of 30 years experience in the palm oil manufacturing and related business

Our strict quality assurance methods consist of :

Using only the best quality of crude oils

- Optimizing PT Wahana Citra Nabati's Research Center to continuously improve raw materials and final products
- Participating in technological collaboration and knowledge transfer with overseas parties
- Employing only the highest standard equipments from developed markets
- ISO 9001;2015, FSSC 22000, and also Halal Certified
- RSPO, as a member of Roundtable Sustainable Palm Oil, we are taking an active part in responsible sourcing of raw materials

Our Mission

To be an internationally reputable brand with the highest consistent product quality that focused on customer satisfaction.

Our Vision

To the best in the industry for delivering fresh best quality product, Just In Time!



Our Commitment To Sustainability

We will work to ensure that all products that WCN produces, trades or processes are in line with these commitments.

Our commitments and for all third-party suppliers:

a. Commitments for all third-party suppliers of palm oil:

- No conversion and no new development from High Carbon Stock (HCS) and High Conservation Value (HCV) areas.
- Enforcement of a no-burning policy
- No new development on peat areas regardless of depth
- Best Management Practices for existing plantations on peat
- Follow best management parties for agricultural production and minimize use of pesticides and herbicides and prohibit use of paraquat
- Respect the Rights of Indigenous and Local Communities to give or withhold their Free, Prior and Informed Consent (FPIC) to Operations on Lands to Which They Hold Legal, Communal or Customary Rights
- Support the inclusion of smallholders into the supply chain.



b. Commitments for Wahana Citra Nabati and for all third-party suppliers

- No exploitation of workers and and local communities. Uphold and promote United Nations Universal Declaration on Human Right.
- Respect and recognize the rights of all workers including contract, temporary and migrant workers
- Uphold the right of all workers, regardless of rank or job grade, to form and join trade unions of their choice, and to bargain collectively
- Pay all workers the statutory monthly minimum wage and overtime compensation, in accordance with the current labor regulations.
- Provide fair and equal employment opportunities for all employees, regardless of race, religion or gender
- Promote safe and healthy working environment and provide workers with adequate equipment and training to ensure that workers are protected from exposure to occupational health and safety hazards
- Prohibit child labour and take appropriate measures to prevent child labour.
- Prohibit forced labour, bonded labour and human trafficking are not used or promoted, and take appropriate measures to prevent the use of such labour.
- Implement policies to prevent and remediate harassment and abuse, including sexual harassment and abuse

- Recruitment practices are transparent and fair, and direct recruitment is encouraged and recruitment process is well documented. Prohibit any retention of identity documents unless required by law.
- Assess social impacts from company operations, prevent and mitigate any negative social impacts, and enhance positive impacts in form of coherent Corporate Social Responsibility (CSR) Programs or other
- Enable all workers access to judicial remedy and to credible grievance mechanisms without fear of reprimand or dismissal
- Adherence to all relevant laws


- Minimizing the carbon footprint of our operations and encourage reduction of GHG emissions in the supply base
- Identify and mitigate environment effects with aiming to minimize environment impacts
- Implement water management and monitoring plans for reducing impacts on water quality and water consumption




Implement waste management practices including waste reduction, management and recycling







Contribute Palm Oil of Our Suppliers






Our Sustainability Issue		Target	Implementation	Status
<p>Implementation the NDPE principles to maintain the HCV (High Conservation Value), HCS (High Carbon Stock), and peatlands.</p> <p>Contributing To UN SDGs</p> <p>SDGs 15</p> 	2019	Establish internal sustainability team to achieve our sustainability goals	Our sustainability team was established on September 5, 2019. Our sustainability team support to achieve our sustainability target based on Sustainability Development Goals of United Nations.	Implemented
		New Sustainability Policy with approach NDPE principles and socialize to all stakeholders	Our sustainability policy is created based on approach NDPE principles and socialize our sustainability policy on our website	Implemented
		Grievance procedure to support sustainability program	Our grievance procedure was created on March 1, 2019. This grievance concerning in implementation of No Deforestation, No Peatland, and No Exploitation policy of PT. Wahana Citra Nabati and our supplier in sustainable palm oil supply chain	Implemented
		Socialize our Sustainability Policy to our suppliers palm oil to aim our suppliers palm oil to implement sustainability programs with approach NDPE principles.	Carry out the gathering with our suppliers palm oil on November 27, 2019. This event involves CORE (Daemeter & Proforest Consortium) where CORE explain its importance of implementing NDPE principles to support sustainability in plantations	Implemented

Our Sustainability Issue		Target	Implementation	Status
<p>Traceability and Supply Chain Transformation</p> <p>Contributing To UN SDGs</p> <p>SDGs 15</p> 	2019	100% palm oil traceability to mill	Our palm oil can traceable 100% till to mill	Implemented
		100% palm oil traceability to plantations	88% of palm oil supply chain traceable till to plantations	On Track
		Verify sustainability system of our supplier palm oil	Verification our supplier palm oil that have high risk in sustainability system.	On Track
<p>Responsible Consumption and Production</p> <p>Contributing To UN SDGs</p> <p>SDGs 6 & 12</p>  	2019	Improvement in waste water efficiency	Install the Reverse Osmosis system to recycle the waste water.	Implemented

Our Sustainability Issue		Target	Implementation	Status
Affordable and Clean Energy Contributing To UN SDGs 7 	2019	Improvement in energy efficiency	Contribute the energy efficiency to change the lamp for cheap energy in our business plants	Implemented
Product Quality and Safety	2020	Upgrade Food Safety Management FSSC 22000 version 4.1 to version 5	Prepare the documented information and facilities to support upgrade FSSC 22000 to version 5	On Track
No Poverty Contributing UN SDGs 1 	2020	Reduce poverty in local community	Contribute to local community to reduce proverty in a way corporate through “Bank Sampah” program	On Track

Our Sustainability Issue		Target	Implementation	Status
Workplace health and Safety	2020	Reduce the Loss Time injuries Rate until zero accident	Training and campaign about Occupational Health and Safety to our employees, sub contractors and visitors to raise awareness of OHS and safe practices	On Track
Responsible Consumption and Production Contributing To UN SDGs 12 	2020	Improvement to reduce the bottle plastic in our business	Training and campaign about impact plastic waste for environment to our employees and stakeholders related.	On Track
			Reduce the use of mineral water in plastic bottle in the meeting and training session.	On Track
Implementation to use the sustainability product of palm oil certified Contributing To UN SDGs 15 	2020	Increase sustainability product of palm oil certified until 40%		On Track

Our Sustainability Issue		Target	Implementation	Status
<p>Implementation to use the sustainability product of palm oil certified</p> <p>Contributing To UN SDGs 15</p> 	2021	Increase sustainability product of palm oil certified until 60%		On Track
<p>Implementation to use the sustainability product of palm oil certified</p> <p>Contributing To UN SDGs 15</p> 	2022	Increase sustainability product of palm oil certified until 80%		On Track

Our Sustainability Issue		Target	Implementation	Status
<p>Implementation to use the sustainability product of palm oil certified</p> <p>Contributing To UN SDGs 15</p> 	2023	Increase sustainability product of palm oil certified until 100%		On Track



Contribute to UN SDGs : 15

Our company is responsible to value sustainability by integrate our sustainability policy with raise code of conduct and NDPE principles as our core business.

We view the establishment of traceable palm oil source as an important step towards fully sustainable palm oil production.To achieve this, we are working with our suppliers to learn more about them and to help them adopt better, more sustainable practices in their own businesses.

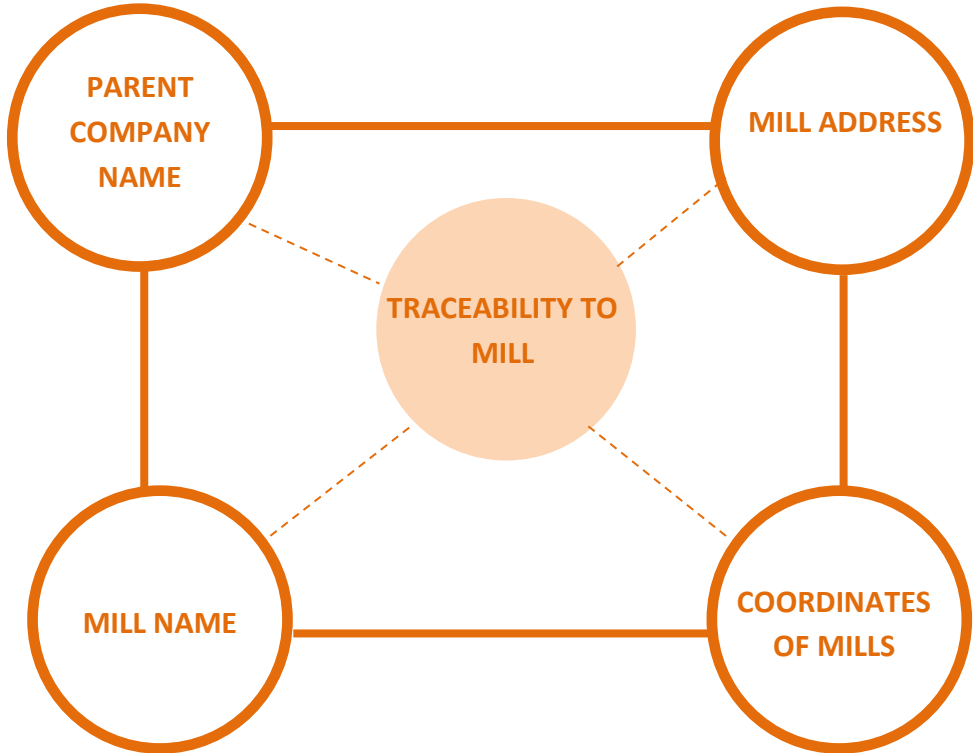
Early step to achieve goals of sustainable palm oil, our company to be a member of the RSPO and implement RSPO supply chain system in 2010 that are supported with a good team of our right employees. For this time, the global target of sustainable palm oil increased and we must continue to improve our planning to achieve our goals in fully sustainability based on SDGs of United Nation 2015.

We provide the Time Bound Action Plan in 2018 that is our project as guidance to achieve target fully sustainability until 2020. Our sustainability team works step by step to realization program to success toward fully sustainability of palm oil.

Traceability and Transparency

Traceability is a part of sustainable sources in our sustainability journey. We had identified palm oil sources can traceable to mills (TTM) until 100% in 2019. The key criteria in our TTM approach are:

- ✓ Parent Company Name of Mill
- ✓ Mill Name
- ✓ Mill Address
- ✓ Coordinates of Mills

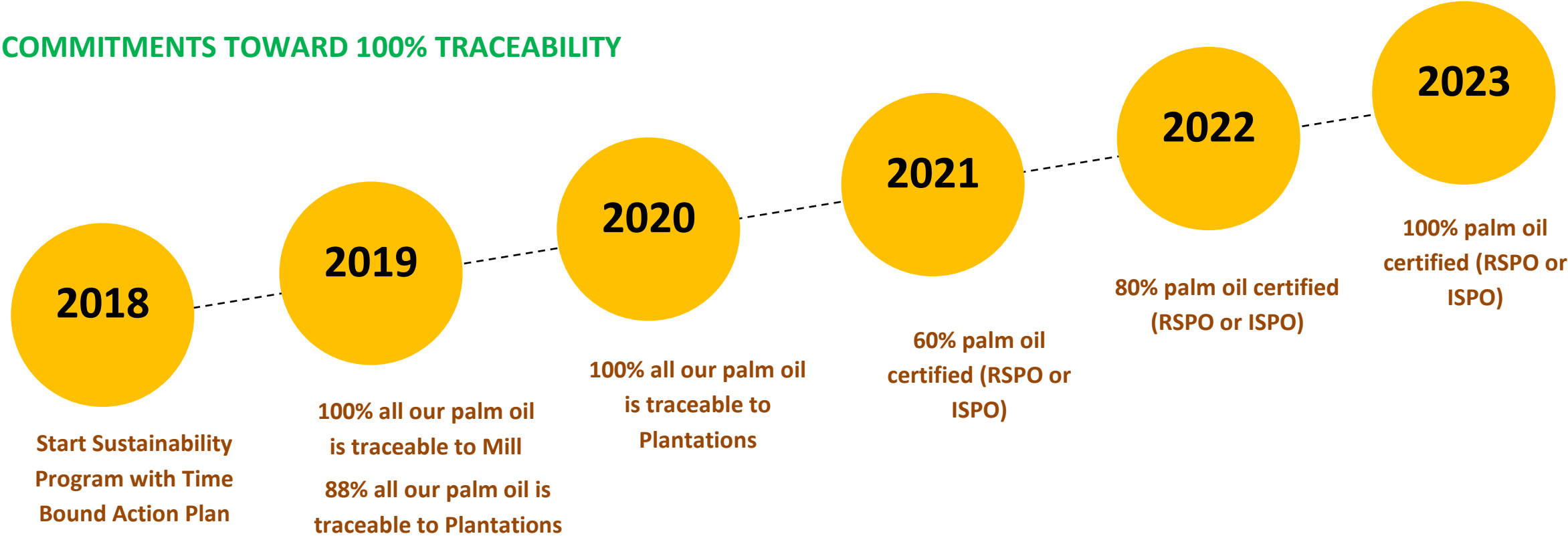


Next step, moving forward to traceable of 100% palm oil sources until plantations in 2020. In the running to achieve 100% palm oil traceability to plantations (TTP), we had achieved progress until 88% TTP of palm oil in 2019. The key criteria our TTP approach are:

- ✓ Estate Name
- ✓ Village of Estates
- ✓ Coordinates of Estates

We believe that feedback from stakeholders is valuable for our business. It helps us to monitor own performance with comply in our sustainability commitment and also our palm oil supplier. All grievances will we be handled in accordance to Grievance Procedure and report transparently to public.

COMMITMENTS TOWARD 100% TRACEABILITY



As a member RSPO, we are committed to transparency in our sustainability program to submit RSPO Annual Communication on Progress (ACOP).

Suppliers Engagement

CORE (Proforest and Daemeter) greatly helps us to improve our sustainability project. Our priority is engaging suppliers as part our sustainability journey, we look importance suppliers to support successful our target, include environmental, labor and social issues.

Our approach engagement includes :

- Conducting workshop with suppliers, where we help them to understand our sustainable palm oil policy and requirements to ensure compliance.
- Share questionnaire sustainability to filled by suppliers, where we help them to assess progress sustainability themselves.
- Visit to mill to identify gaps of sustainability requirements. In early 2020, we visited one mill of our suppliers to conduct assessment sustainability.

**Workshop with our suppliers on
November 27, 2019 at Grand
Mercure Hotel, Jakarta**





Contribute UN SDGs 6, 7 & 12

Water Management

In WCN, we integrate the water management as a part of our sustainability journey so that we responsible to use water in our production process. Our strategy by reducing water consumption in our production through:

- ✓ Install the Reverse Osmosis System with target to fully recycle treated water (result the waste water treatment) that used for input boiler water.
- ✓ Conduct the water conservation with establish the wells to infiltration the rainwater onto to earth.

Energy Efficiency

At WCN, we are aware that increasing carbon footprint can be effect to environment. So that, we responsible to calculate our GHG emissions, identify the key emissions sources and have plan to reduce the our GHG emissions. Our strategy to reducing GHG emissions in our production through:

- ✓ Change lamp in our production with LED
- ✓ Process efficiency
- ✓ etc

**Reverse Osmosis Technology
for recycle waste water from
WWTP**

Waste Management

We have strategy to manage waste from our operation through:

- ✓ Joint government program “Bank Sampah” to recycle any possible waste such as plastic, paper, glass, metal etc.
- ✓ Periodic PROPER audit by environmental government agency covering almost all environment element : water, land, air, waste and machine operation with latest status is Blue





Product Quality and Safety

PT Wahana Citra Nabati is committed to provide its customers with the highest standards of quality, consistency and reliability products. All personnel are driven by the corporate objective of delivering the right quality product on time, every time, to all customers.

In recognition of its commitment and achievement for consistent quality product, throughout the production and management processes, PT Wahana Citra Nabati applied and achieved ISO 22000 in 2005 then upgraded to FSSC 22000 in 2015, ISO 9001 in 2002 and Halal System certification from Indonesia Ulama Council.

Product Quality and Safety Certification

- Roundtable on Sustainable Palm Oil
PT. Wahana Citra Nabati has been an active member of RSPO since year 2010. Our refinery is certified under RSPO Supply Chain Certification System (SCCS) by TUV Rheinland. Categories of supply chain models of certified our palm oil products are Segregation (SG) and Mass Balance (MB).
- Quality Management System ISO 9001 : 2015
PT. Wahana Citra Nabati implement the quality management system (ISO 9001 : 2015) to assure the quality products meet customers requirement and legislation. By implementing this system, we aware to conduct continuous

improvement to increase productivity and improve product quality.

- Food Safety Management System FSSC 22000
PT. Wahana Citra Nabati responsible to result the safe product and highest standard quality. To achieve this target, we implement the FSSC 22000 as a food safety management system that are recognized by GFSI (Global Food safety Initiative).
- Halal Assurance System
PT. Wahana Citra Nabati aware to halal regulation that are implemented by our governance. All of our products are halal certified and complying with Halal Assurance System (HAS 23000).

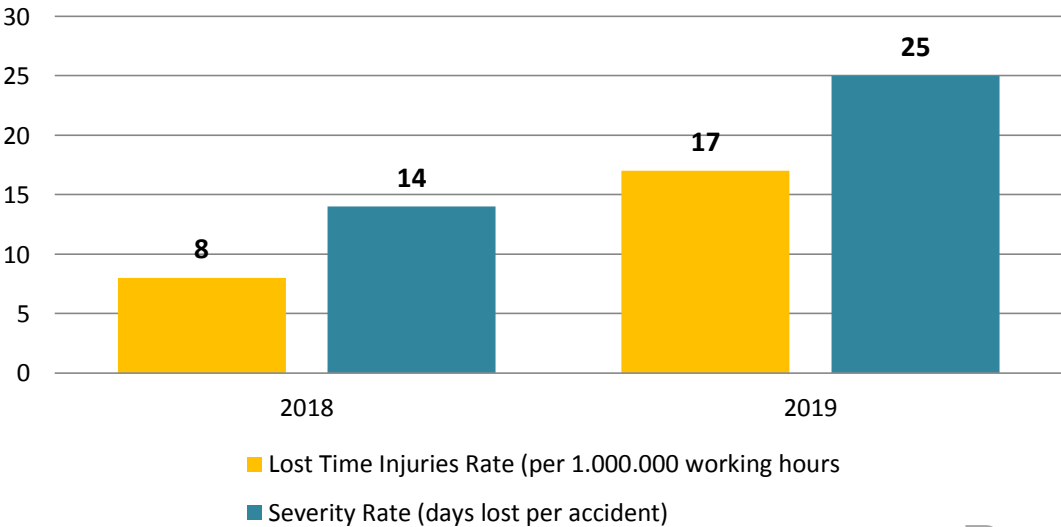




PT. Wahana Citra Nabati is responsible to provide the safe workplace to the employees, visitors and sub-contractors that working in the company. We believe, we can achieve our target to reduce accident in our workplace until zero accident. To support this target, we have plan through our mechanization program:

- identify the potential hazard in our working activity that are documented in Hazard Identification Risk Assessment and Determination Control (HIRADC) and Job Safety Analysis (JSA). We always evaluate our HIRADC periodically to assure the safe workplace to our employees and stakeholders.
- Health and Safety Training Program to increase competence and awareness to our employees
- Safety campaign to remind our employees its importance safety in workplace.

ACCIDENTS DATA





CONTACT AND FEEDBACK

We welcome any feedback or questions:

WCN Sustainability Team

Jl. Rawa Sumur I Blok EE No 5 Kawasan
Industri Pulogadung Jakarta Timur
Indonesia, 13930

Tel : +62-46828262

Email : comms@wahanacitra.com